# Feature Name (Email Scheduled EVENT)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 2.2.57 | | | |
| **Use Case Name:** | Email Event Details | | | |
| **Created By:** | Craig Barkley | | **Last Updated By:** |  |
| **Date Created:** | 9/17/1972 | | **Last Revision Date:** |  |
| **Actors:** | | Maintenance Personnel | | |
| **Description:** | | Make information available to personnel. | | |
| **Trigger:** | | Maintenance is getting ready for an event, so they would check event details to see the specifics of what will be required to maintain and prep for the event. | | |
| **Preconditions:** | | 1. Maintenance Personnel are logged in. 2. Maintenance Personnel check new events on schedule 3. Maintenance Personnel clicks on events detail to view more. | | |
| **Postconditions:** | | 1. Maintenance Personnel viewed details. 2. Maintenance Personnel has emailed any necessary maintainers. | | |
| **Normal Flow:** | | 1. [Maintenance logs in to resort CMS. 2. Maintenance enters user name or email. 3. Maintenance enters password. 4. System validates Maintenance 5. System prompts user to select event view. 6. Maintenance selects event to view. 7. Maintenance selects emailed information. | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 1a. In step 4 of the normal flow, if the Maintenance is not online.   1. Maintenance can request Events Details print off from resort or events manager. 2. Use Case resumes on step 5 | | |
| **Exceptions:** | | 2a. In step 2 of the normal flow, if the customer enters and invalid Password   1. Transaction is disapproved 2. Message to Maintenance to re-enter Password 3. Maintenance enters correct Password 4. Use Case resumes on step 4 of normal flow] Use Case resumes on step 3 of normal flow] | | |
| **Includes:** | | [Maintenance could also email event details. The Manager would also have access to this exact flow since they may be printing out the Event details to those who do not have access to email. | | |
| **Frequency of Use:** | | [This Use Case will be executed for Each Event Unless Maintenance has Access to online event to retrieve data themselves. | | |
| **Special Requirements:** | | Maintenance will need to have access to the internet to access event details. | | |
| **Assumptions:** | | That Maintenance will have access to the internet and that the Catering manager will follow procedure and ensure that Maintenance has accessed the event to view off details. | | |
| **Notes and Issues:** | | 1. They can print off any current event details that have been paid for in full. | | |